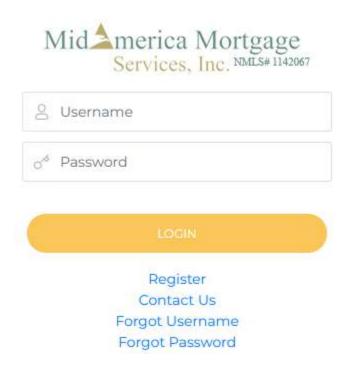


New Online Loan Servicing Platform eStatus Connect

https://midamericamortgage.estatusconnect.com/User/Login

First time user: select Register



Borrower Registration screen: Enter information on screen then Submit

Enter your loan number, remember we no longer use the number to the left of the dash

And your Social Security Number

Register

Click Wrap Agreement – Please review then select **I Agree** Create your Username and Password then select **Register**



You will receive a message that your account has been created and an activation email will be sent to the email address associated with the registration. The email will be from loanservicing@mamort.com. If you don't receive the email, please check your spam/junk folder.

You will need to click on the link sent in this email to activate your account.

Once logged into your account, you will be asked 3 security questions. Select SUBMIT

Confirm your email then select SUBMIT

You now have access to your loan information:

Loan Details:

Review loan information and balances

Payments:

Review payment history
Online payment options coming soon

Account Info:

Account Information: Review Contact information and Change Address/Email/Phone Account Notes

Documents – Review Statements and other documents and **Sign up for paperless statements**

Help & Support

Payoff Request – request a payoff online Contact us – send a request by email

To STOP receiving paper statements you MUST sign up for paperless statements.

Account Info/Document select Manage Paperless Statements

Select the documents you wish to receive electronically

Select Yes if you do not want to receive email notification when documents are available

Select YES to receiving notices electronically **Submit**

Once the request is processed you will receive an email when your next statement is available on eStatus Connect.

Please contact us with any questions or concerns.

Mid America Mortgage Services, Inc Loan Servicing 800-284-2596 or 573-874-3154 loanservicing@mamort.com